



Schedule of prices and services for payment services

Prices for processing transactions

Point-of-sale transactions	For each transaction processed via the TWINT payment system as a point-of-sale transaction in accordance with the GTC, the following fixed percentage on the transaction volume shall be charged to the contractual partner:	1.30%	
Distance transactions	For each transaction processed via the TWINT payment system as a distance transaction in accordance with the GTC, the following fixed percentage on the transaction volume shall be charged to the contractual partner:	1.35%	
Invoicing transaction	For each transaction processed as a TWINT invoice via the TWINT payment system in accordance with the GTC, the following fixed transaction price applies to the contractual partner:	CHF 0.36	
Surcharge for form fields	When using the form fields function (required for payment link and QR code for postal dispatch), the following fixed surcharge applies to the contractual partner for each processed transaction:	CHF 0.30	
Surcharge for specific MCC categories	For the stores of contracting partners that operate in the sectors listed below (Merchant Category Code, MCC), the following percentages of the transaction volumes in point-of-sale and distance transactions processed via the TWINT payment system shall be charged as surcharges:		
	Sector (subcategory)	MCC	Surcharge
	Bars with entertainment, the sex industry and escort services	7273	0.10%
	Travel agencies and tour operators	4722	0.10%
	Tobacco products and kiosks	5993	0.10%
	Theatres, musicals, opera houses and concert ticket sales	7922	0.10%
	Ticket sales for sports events	7941	0.10%
	Casinos, lotteries, games of chance/gambling (only those recognised by the government)	7995	0.10%
	Money substitute merchants	6051	0.10%



Other fees

Processing chargebacks	TWINT reserves the right to charge the contracting party the following amount for the processing of each chargeback:	CHF 30
Compensation for additional work	If TWINT has to carry out additional work that has been caused by the contracting party, it may charge an appropriate rate of compensation no greater than:	CHF 100 per hour

Version and miscellaneous

Version	1.2 (from 24 July 2026)
Miscellaneous	This schedule of prices and services replaces all previous versions. It forms an integral part of the GTCs.