



manual for business customers

Nets PayTec Terminal with TWINT

Welcome to TWINT!

You have a Nets PayTec terminal and want to cash in with TWINT? On the following pages we explain step by step how easy it is.

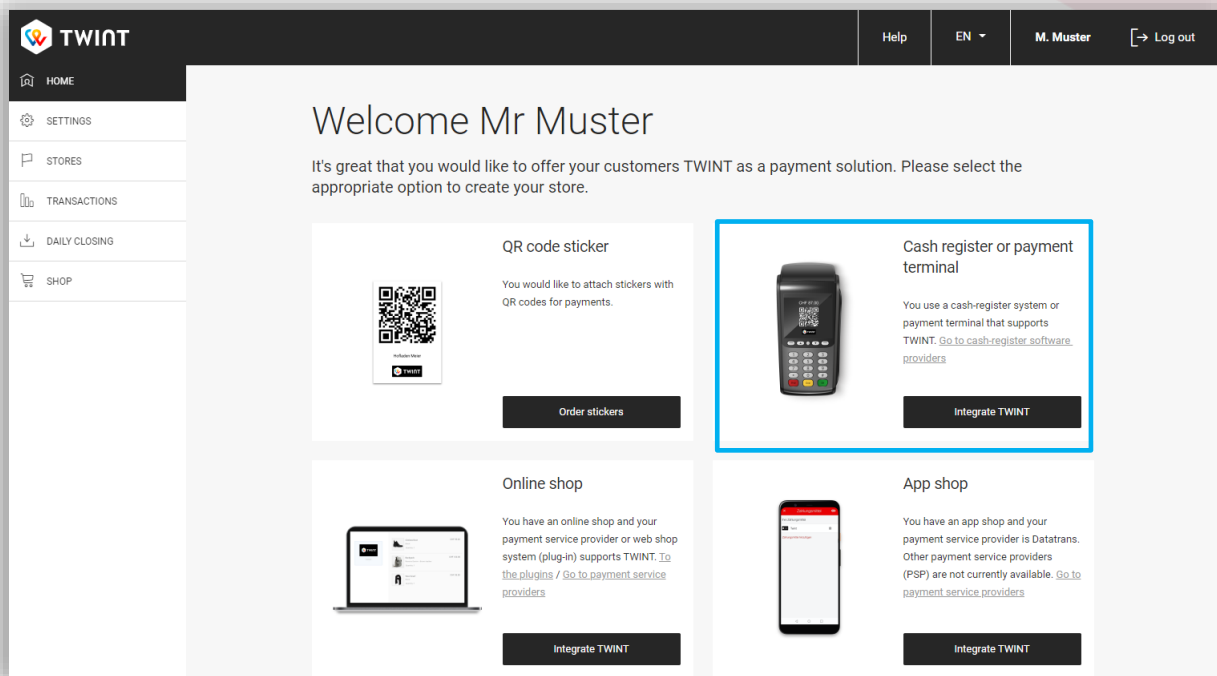
Part 1: Register your Nets PayTec terminal at TWINT

Register on the TWINT merchant portal at portal.twint.ch or log in with your existing login. **When registering, please ensure that the option "Nets Schweiz AG" is selected in the "TWINT Partner" field.**

To be able to cash in with TWINT on your Nets PayTec terminal, please create a new store. This is also necessary if you already use other TWINT products.

To create a new store

Select "Cash register or payment terminal" on the home page or select the "Stores" menu item in the left navigation bar and then "Integrate TWINT".



After these four steps, your store is created:

- 1 Basic details
- 2 Connection
- 3 Summary
- 4 Confirmation



1. Basic details

Enter the information (name, address and logo) about your store as it should be displayed in the TWINT app.

Store

These details are displayed to your customers when they pay in the TWINT app.

Logo

Upload a logo that is displayed to your customers when they pay in the TWINT app. This gives the customer a visual confirmation during the payment process and thus additional assurance that the payment is taking place at the desired location.

Recommended logo format

PNG or JPEG

800x400px (height x width)

max. 300 KB

Cash register or payment terminal [Cancel]

1 Basic details — 2 Connection — 3 Summary — 4 Confirmation

Sector
Please enter the sector.

Category
Clothing/textile accessories × ▾

Subcategory
Used Merchandise and Secondhand Stores × ▾

Store
These details will be displayed to users in the TWINT app (see illustration below).
Several stores? Enter each store individually under the 'Stores' menu item.

Name of store
Musterladen

Street, number
Musterstrasse 15

Postcode, town
8000 Zürich

Country
Switzerland × ▾

Website (optional)
e.g. www.mydomain.ch

Logo (optional)
Please upload your company logo which will be displayed to users in the TWINT app.

Important: please upload logo without white edges
Minimum size: width 800 pixels or height 400 pixels
Formats: PNG or JPEG
Max. file size: 300 KB

✓ *Musterladen* [Drag logo here or upload it]

2. Connection


Selection of the product and specification of the account for the daily transfer of revenues.

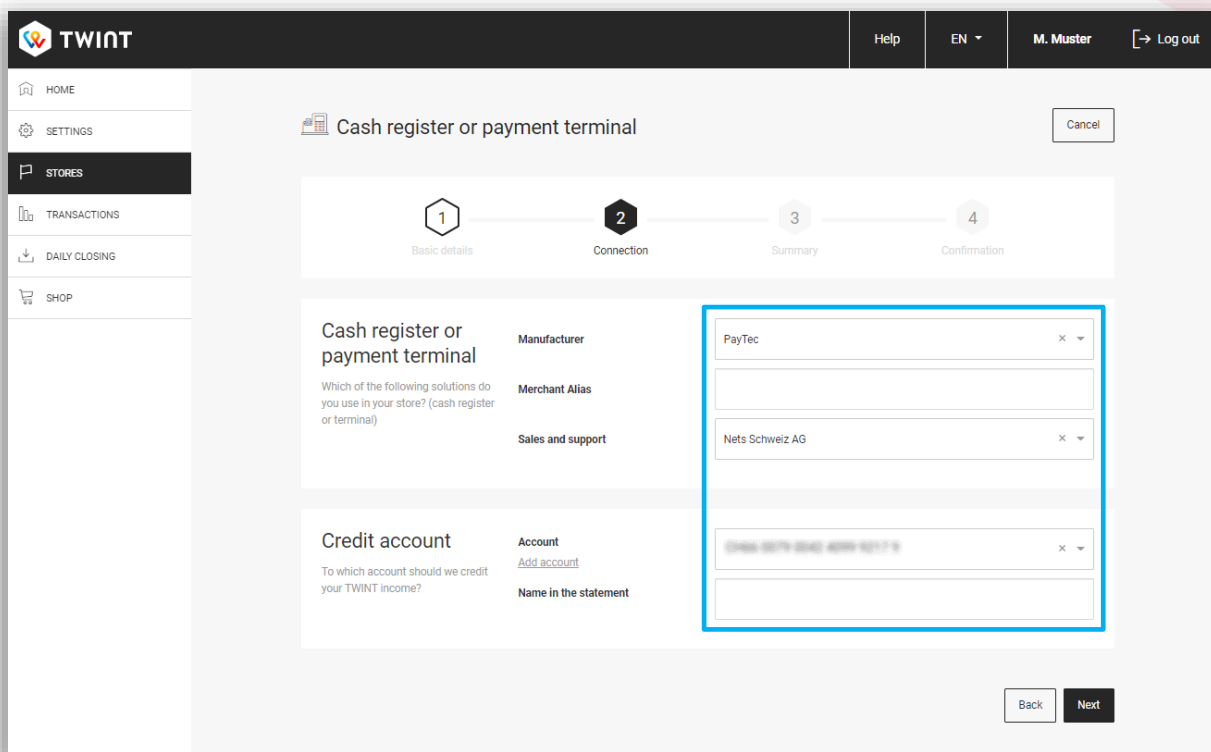
Cash register manufacturer/distributor

In the 'Manufacturer' field, select "PayTec", and in the 'Sales and support' field, select "Nets Schweiz AG".

Credit account

To which account should we transfer your TWINT earnings? Please select an appropriate account or add one. You can enter one account per store or use the same account for all stores.

 **Note: Bank statement only required for registration without a commercial register entry**
Please upload a bank statement of the specified account for verification. It must show: Company or name, address, IBAN or account number.



Cash register or payment terminal

Progress: 1 Basic details, 2 Connection, 3 Summary, 4 Confirmation

Cash register or payment terminal
Which of the following solutions do you use in your store? (cash register or terminal)

Manufacturer: PayTec
Merchant Alias:
Sales and support: Nets Schweiz AG

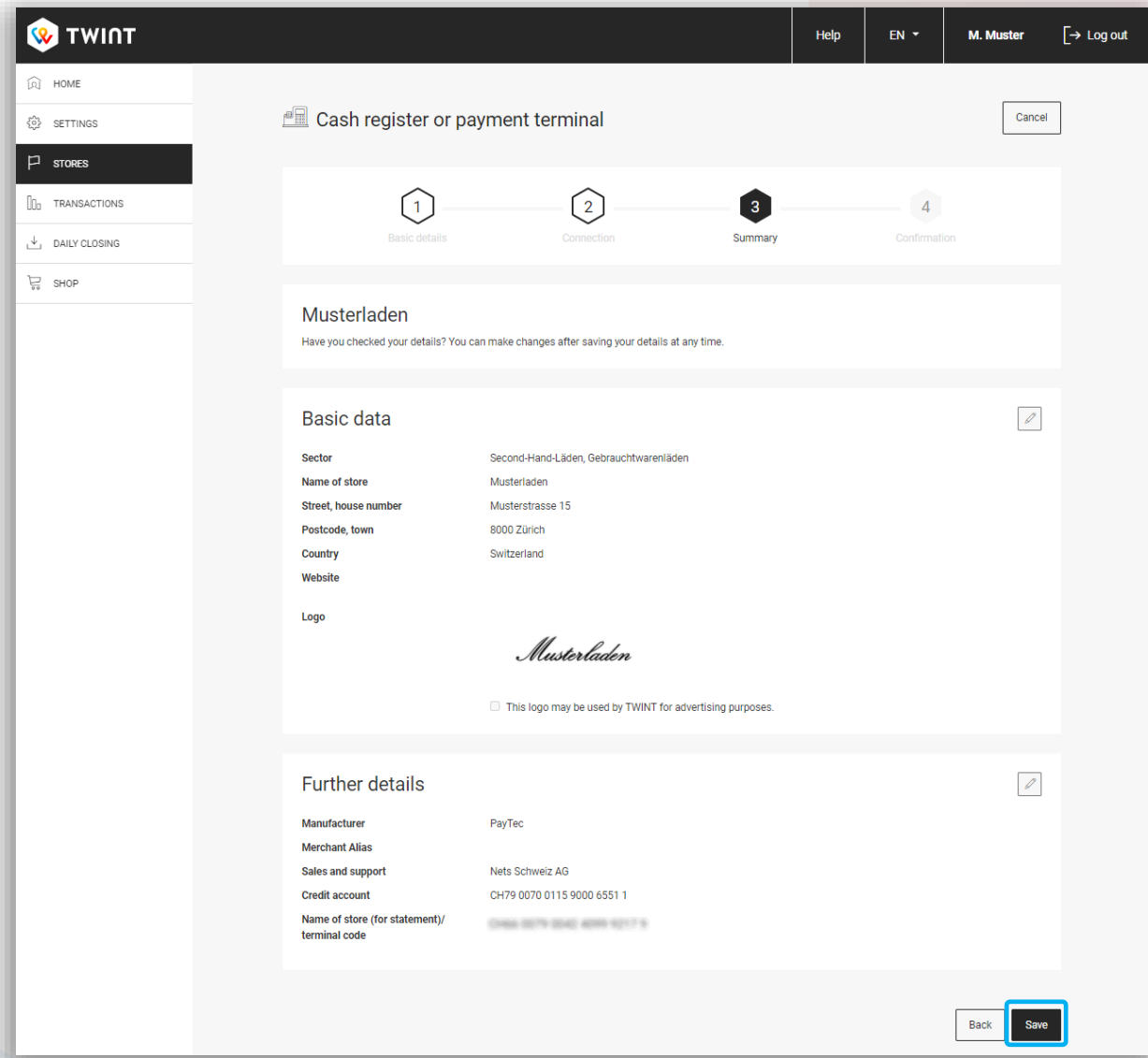
Credit account
To which account should we credit your TWINT income?
[Add account](#)
Account: CH53 0073 2000 0000 0011 0
Name in the statement:

Buttons: Back, Next, Cancel



3. Summary


Check all your entries again and edit them if necessary. By clicking on "Save" the store will be created.



4. Confirmation and next steps

Now you have created your store in the merchant portal. We have sent you an email with your details for confirmation. In addition, for legal reasons, you will also receive a confirmation by mail for your records when you register for the first time.

In the next few days, look out for the email in your inbox with the subject "Your store with Nets PayTec terminal".

 **Tip:** Inform and train your employees as soon as TWINT has been successfully integrated in your store.

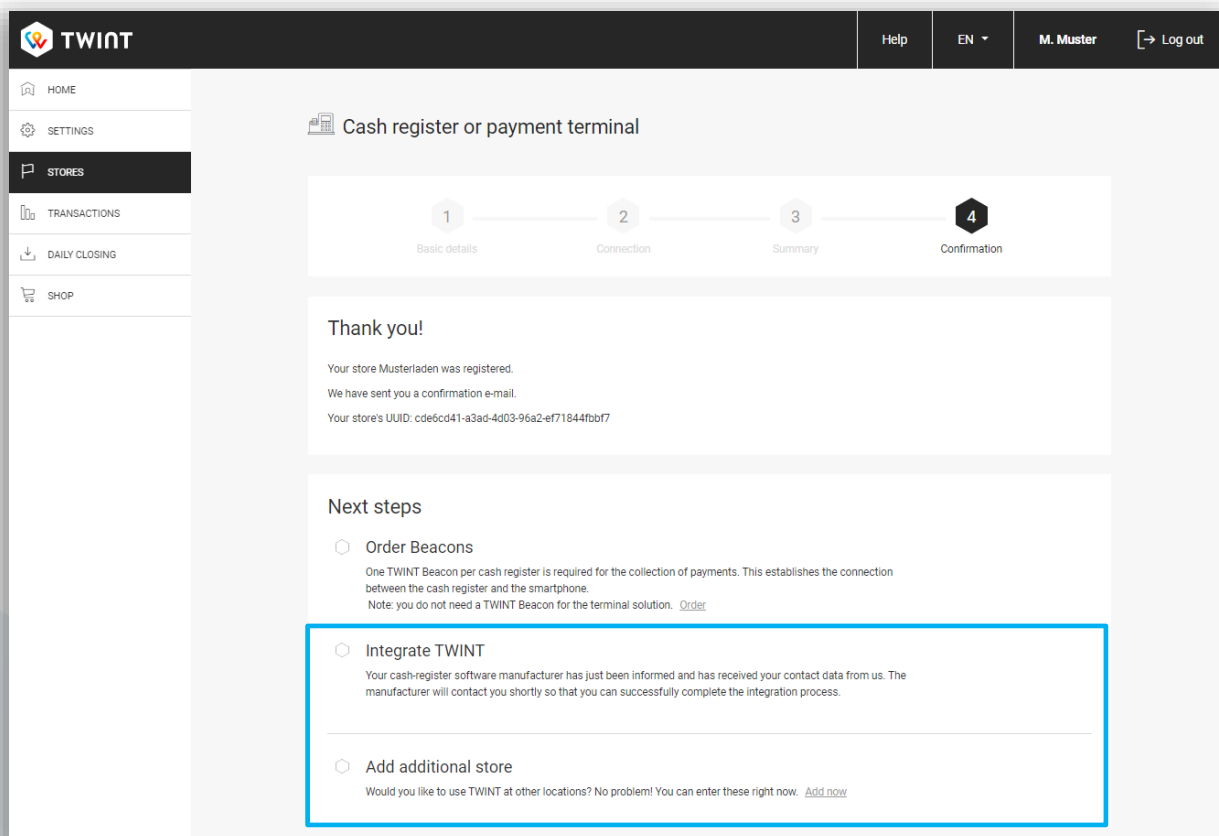
In addition to the confirmation, you will see on the screen what the next steps are. The following steps will be displayed:

Register TWINT

Nets has just been informed of the registration and has received your contact details through us. They will be in touch with you shortly to ensure the integration is completed successfully.

Add another store

Register another Nets (PayTec / PAX) terminal with TWINT.



TWINT Help EN M. Muster Log out

HOME SETTINGS STORES TRANSACTIONS DAILY CLOSING SHOP

Cash register or payment terminal

1 Basic details 2 Connection 3 Summary 4 Confirmation

Thank you!

Your store Musterladen was registered.
We have sent you a confirmation e-mail.
Your store's UUID: cde6cd41-a3a0-4d03-96a2-ef71844fbb7

Next steps

- Order Beacons
One TWINT Beacon per cash register is required for the collection of payments. This establishes the connection between the cash register and the smartphone.
Note: you do not need a TWINT Beacon for the terminal solution. [Order](#)
- Integrate TWINT
Your cash-register software manufacturer has just been informed and has received your contact data from us. The manufacturer will contact you shortly so that you can successfully complete the integration process.
- Add additional store
Would you like to use TWINT at other locations? No problem! You can enter these right now. [Add now](#)


Part 2: other portal functions

Settings

Here you can manage users and other settings. For example, deputies can be added as additional users to ensure access to the TWINT merchant portal at all times.

Stores

Here, all your recorded stores are listed and editable according to payment solution.

 **Note:** To modify an existing store (e.g. for a change of address), click on the pencil icon behind the relevant store under the "Stores" menu item.

Transactions

Here you can see all transactions. You can export custom reports in .raf, .csv and .pdf file formats, filter the transactions or search for individual transactions. You can also trigger cancellations and credit notes here.

Daily Closing

Here you can download the daily statements in .raf, .csv and .pdf file formats.

Shop

In the store, you can order TWINT stickers - so your customers can see at a glance that they can pay with TWINT.