



manual for business customers

# Nets PAX Terminal with TWINT

## Welcome to TWINT!

You have a Nets PAX terminal and want to cash in with TWINT? On the following pages we explain step by step how easy it is.

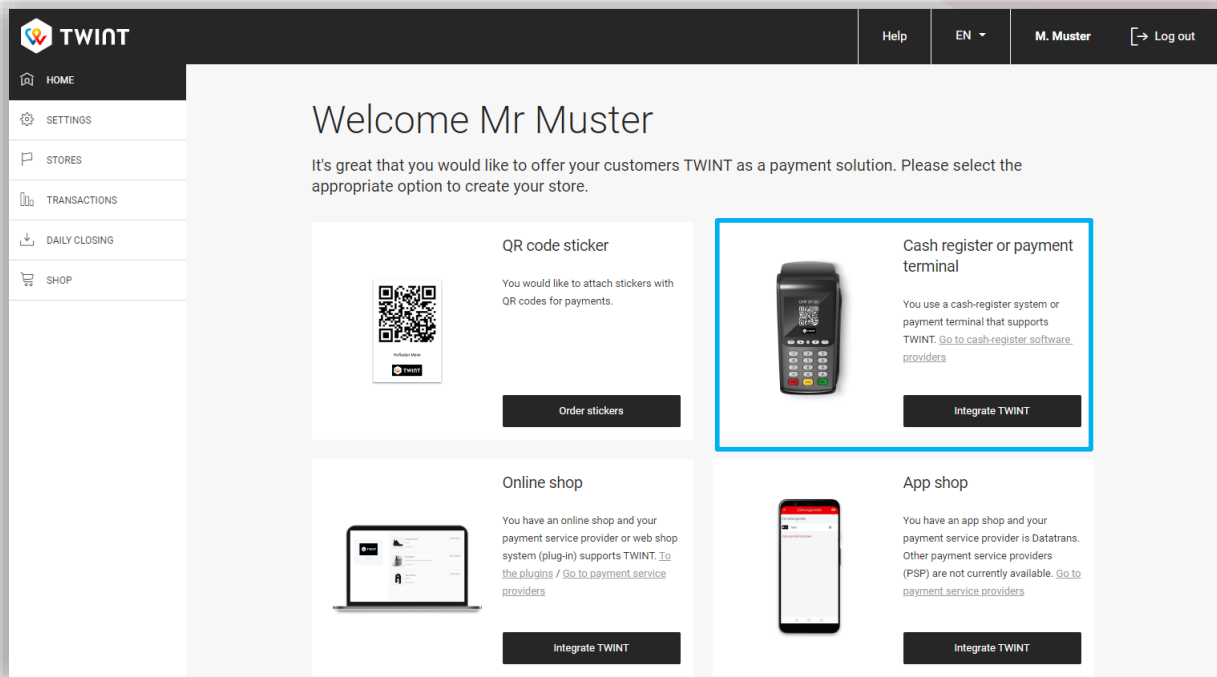
# Part 1: Register your Nets PAX terminal with TWINT

Register on the TWINT merchant portal at [portal.twint.ch](https://portal.twint.ch) or log in with your existing login. **When registering, please ensure that the option "Nets Schweiz AG" is selected in the "TWINT Partner" field.**

To be able to cash in with TWINT on your Nets PAX terminal, please create a new store. This is also necessary if you already use other TWINT products.

## To create a new store

Select "Checkout or Payment Terminal" on the home page or select the "Stores" menu item in the left navigation bar and then "Add Checkout".



After these four steps, your store is created:

- 1 Basic details
- 2 Connection
- 3 Summary
- 4 Confirmation

# 1. Basic details

Enter the information (name, address and logo) about your store as it should be displayed in the TWINT app.

## Store

These details are displayed to your customers when they pay in the TWINT app.

## Logo

Upload a logo that is displayed to your customers when they pay in the TWINT app. This gives the customer a visual confirmation during the payment process and thus additional assurance that the payment is taking place at the desired location.

## Recommended logo format

PNG or JPEG

800x400px (height x width)

max. 300 KB

**Cash register or payment terminal** [Cancel]

1 Basic details — 2 Connection — 3 Summary — 4 Confirmation

**Sector**  
Please enter the sector.

**Category**  
Clothing/textile accessories × ▾

**Subcategory**  
Used Merchandise and Secondhand Stores × ▾

**Store**  
These details will be displayed to users in the TWINT app (see illustration below).  
Several stores? Enter each store individually under the 'Stores' menu item.

**Name of store**  
Musterladen

**Street, number**  
Musterstrasse 15

**Postcode, town**  
8000 Zürich

**Country**  
Switzerland × ▾

**Website (optional)**  
e.g. www.mydomain.ch

**Logo (optional)**  
Please upload your company logo which will be displayed to users in the TWINT app.

**Important: please upload logo without white edges**  
Minimum size: width 800 pixels or height 400 pixels  
Formats: PNG or JPEG  
Max. file size: 300 KB

✓ *Musterladen* [Drag logo here or upload it]

## 2. Connection


Selection of the product and specification of the account for the daily transfer of revenues.

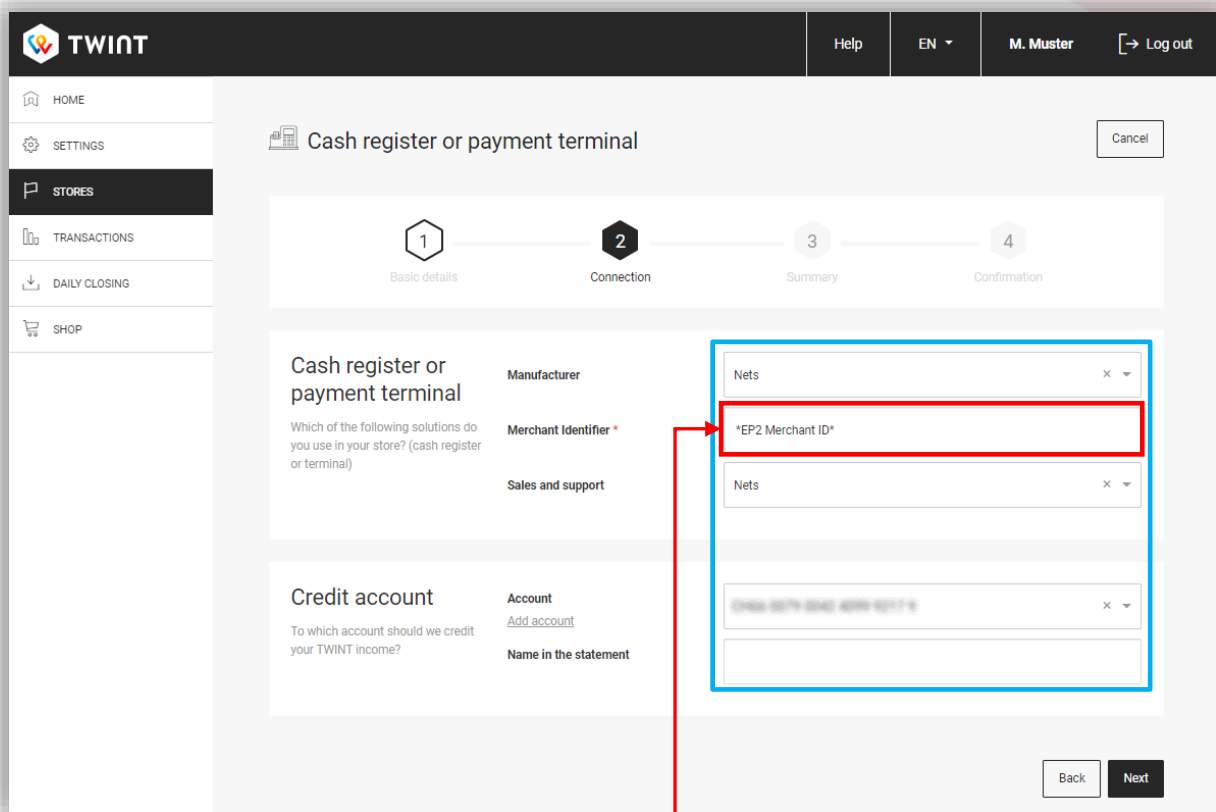
### Cash register manufacturer/distributor

In the 'Manufacturer' field, select "Nets", and in the 'Sales and support' field, select "Nets" as well.

### Credit account

To which account should we transfer your TWINT earnings? Please select an appropriate account or add one. You can enter one account per store or use the same account for all stores.

 **Note: Bank statement only required for registration without a commercial register entry**  
Please upload a bank statement of the specified account for verification. It must show: Company or name, address, IBAN or account number.



Please enter your **Merchant ID** here.  
You will find this in the email you received  
from TWINT.

### 3. Summary


Check all your entries again and edit them if necessary. By clicking on "Save" the store will be created.

The screenshot shows the TWINT interface for setting up a cash register or payment terminal. The top navigation bar includes the TWINT logo, user name 'M. Muster', and a 'Log out' button. A sidebar on the left contains menu items: HOME, SETTINGS, STORES (highlighted), TRANSACTIONS, DAILY CLOSING, and SHOP. The main content area is titled 'Cash register or payment terminal' and features a progress indicator with four steps: 1. Basic details, 2. Connection, 3. Summary (active), and 4. Confirmation. Below the progress indicator, the store name 'Musterladen' is displayed with a note: 'Have you checked your details? You can make changes after saving your details at any time.' The 'Basic data' section includes fields for Sector (Used Merchandise and Secondhand Stores), Name of store (Musterladen), Street, number (Musterstrasse 10), Postcode, town (8000 Zürich), Country (Switzerland), Website, and Logo (Musterladen). A checkbox indicates that the logo may be used by TWINT for advertising purposes. The 'Further details' section includes fields for Manufacturer (Nets), Merchant Identifier (Test), Sales and support (Nets), Credit account (0284 0274 0000 0000 0011 1), and Name of store (for statement)/terminal code. At the bottom right, there are 'Back' and 'Save' buttons, with the 'Save' button highlighted by a red box.

## 4. Confirmation and next steps

Now you have created your store in the merchant portal. We have sent you an email with your details for confirmation. In addition, for legal reasons, you will also receive a confirmation by mail for your records when you register for the first time.

In the next few days, look out for the email in your inbox with the subject "Your store with Nets terminal".

 **Tip:** Inform and train your employees as soon as TWINT has been successfully integrated in your store.

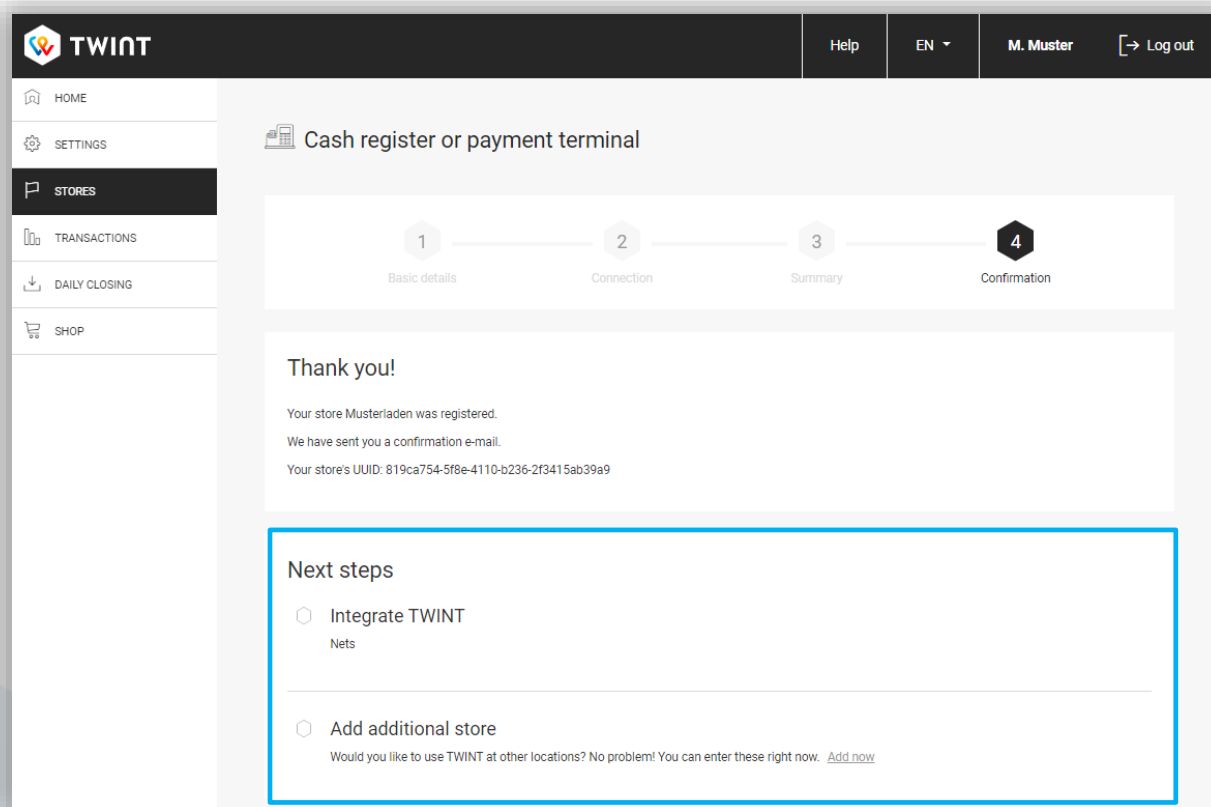
In addition to the confirmation, you will see on the screen what the next steps are. The following steps will be displayed:

### Register TWINT

Nets has just been informed of the registration and has received your contact details through us. They will be in touch with you shortly to ensure the integration is completed successfully.

### Add another store

Register another Nets (PAX / PayTec) terminal with TWINT.



The screenshot displays the TWINT merchant portal interface. At the top, there is a navigation bar with the TWINT logo, a 'Help' link, a language dropdown set to 'EN', and a user profile for 'M. Muster' with a 'Log out' button. A sidebar on the left contains menu items: HOME, SETTINGS, STORES (highlighted), TRANSACTIONS, DAILY CLOSING, and SHOP. The main content area is titled 'Cash register or payment terminal' and features a progress indicator with four steps: 1. Basic details, 2. Connection, 3. Summary, and 4. Confirmation (the current step). Below the progress bar, a 'Thank you!' message states: 'Your store Musterladen was registered. We have sent you a confirmation e-mail. Your store's UUID: 819ca754-5f8e-4110-b236-2f3415ab39a9'. A 'Next steps' section, highlighted with a blue border, lists two items: 'Integrate TWINT' (with a radio button and 'Nets' below it) and 'Add additional store' (with a radio button and a link to 'Add now' below it).


## Part 2: other portal functions

### Settings

Here you can manage users and other settings. For example, deputies can be added as additional users to ensure access to the TWINT merchant portal at all times.

### Stores

Here, all your recorded stores are listed and editable according to payment solution.

 **Note:** To modify an existing store (e.g. for a change of address), click on the pencil icon behind the relevant store under the "Stores" menu item.

### Transactions

Here you can see all transactions. You can export custom reports in .raf, .csv and .pdf file formats, filter the transactions or search for individual transactions. You can also trigger cancellations and credit notes here.

### Daily Closing

Here you can download the daily statements in .raf, .csv and .pdf file formats.

### Shop

In the store, you can order TWINT stickers - so your customers can see at a glance that they can pay with TWINT.